

Letter to patients:

We hope this letter finds you well in this unprecedented time. COVID 19 has dominated headlines but we know there are other medical needs we need to address.

The providers understand the fear and uncertainty you may be experiencing about coming to the office for a visit. We want to reassure you we are doing everything possible to maintain a safe environment for our patients and staff.

To set your mind at ease, we want to share the measures we are taking for everyone's safety:

- We are screening each appointment and scheduling accordingly.
- Everyone is required to wear a mask while in the office. It is requested that you bring one with you to your appointment. If not, the office will provide one.
- Visitors will not be allowed to come with you or wait in the waiting room. The only exceptions will be one parent if patient is a minor or a caregiver for a patient requiring assistance. Please Do Not bring small children to your appointment.
- Please sit in the designated areas.
- Everyone will practice social distancing unless receiving direct patient care.
- Increased frequency in cleaning and disinfecting high touch areas in the facility

Telehealth

Our office is offering Telehealth visits for appointments that can be handled remotely.

Sick visit

All sick patients are asked to remain in their car and contact the office upon arrival, as we will come to you.

Well visit

Only well visits will be allowed to enter the office at this time. You may wait in your car if desired.

Surgeries and Procedures

We are now rescheduling the procedures or surgeries that we have had to postpone during this time. You may contact the office or a member of the staff will be in contact with you in the near future.

We thank you for your support and encourage you to practice these measures in the community as well.

Sincerely,

Cairo Medical Care, LLC